

Patient Experience & Satisfaction Survey – Intervention Group

Study Title: Hydrotherapy in the management of persistent pelvic pain: a pilot randomised controlled trial

The purpose of the following survey is to collect feedback regarding your experience and satisfaction towards the physiotherapy management you received as a participant of this research project. The survey will take no longer than 5 minutes to complete, where your responses will remain confidential.

Q1. How would you rate your ability to attend your scheduled appointments? (please consider any transport, parking, or other conflicting appointments that may have impacted on your ability to attend appointments).

- Extremely difficult Difficult Neither difficult or easy Easy Extremely easy

Q2. How satisfied are you with the length of time that you had to wait to commence treatment with the RBWH Physiotherapy Department?

- Extremely dissatisfied Somewhat dissatisfied Neither satisfied or dissatisfied Somewhat satisfied Extremely satisfied

Q3. How satisfied are you with the costs that may have been associated with receiving treatment from the RBWH Physiotherapy Department? (please consider costs related to transport, parking, time from work or other activities)

- Extremely dissatisfied Somewhat dissatisfied Neither satisfied or dissatisfied Somewhat satisfied Extremely satisfied

Q4. How well do you feel you connected with the Physiotherapists that were involved in your treatment?

- Poor Fair Good Very good Excellent

Q5. How satisfied were you with the frequency (i.e. weekly hydrotherapy sessions, and fortnightly individual physiotherapy sessions) of your scheduled appointments?

- Extremely dissatisfied Somewhat dissatisfied Neither satisfied or dissatisfied Somewhat satisfied Extremely satisfied

Q6. Overall, how would you rate the quality of treatment and care you received from the RBWH Physiotherapy Department?

- Poor Fair Good Very good Excellent

Please turn over to complete survey.

Q7. Please rate your ability to access the hydrotherapy sessions scheduled for Fridays at 1pm:

- Extremely difficult Difficult Neither difficult or easy Easy Extremely easy

Q8. Do you plan to continue your hydrotherapy programme at your local pool following this trial?

- Yes Unsure No

Q9. Would you recommend the hydrotherapy programme to other patients with a persistent pelvic pain condition?

- Yes Unsure No

Q10. Do you have any other feedback about your treatment and care that you would like to share?
